



MTG Health Protocols Fall/Winter 2023

The health and safety of the MedTrans Go community is our priority. As we head into the colder months and cases of various communicable diseases rise, we have made the following protocol recommendation to all partners who come into contact with our customers and their patients:

- **Masking:** Masking is encouraged of all MedTrans Go partners (drivers, in-person interpreters, etc.) and passengers. If a patient or customer requests masking, we ask that MedTrans Go partners honor their request. It is recommended that all vehicles are equipped with extra masks in case a passenger does not have one.
- **Cleaning:** We recommend thorough hand washing and/or use of hand sanitizer (with at least 60% alcohol content) when interacting with customers/patients.
- **Recommended Equipment:** Make sure all vehicles are equipped with the proper equipment to maintain safety of all parties and to ensure vehicles can be sanitized and disinfected (i.e. masks, hand sanitizer, sanitizing wipes, etc.).
- **Vaccines:** We recommend COVID-19 vaccinations for all partners. We especially recommend staying up to date with the latest booster. This is the best known way to minimize the risks of contracting and spreading the virus, especially for partners and patients over the age of 65 and/or those with comorbid conditions.
- **If you become ill or test positive:** Reach out to your manager/supervisor and refrain from customer/patient contact until all symptoms have resolved. In addition, contact MedTrans Go at requests@medtransgo.com or 404-826-7300 as soon as possible, especially if you have come in contact with any customers/patients.
- **Stay informed:** Please reference the [CDC](https://www.cdc.gov)'s website for the latest information.