



MTG COVID-19 Safety Protocols Winter 2021-2022

The health and safety of the MedTrans Go community is our priority. COVID numbers are up due to the new variants both locally and nationally, and we need to make the following protocol recommendation to all partners who come into contact with our customers and their patients:

- **Masking:** Masking will be required of all MedTrans Go partners (drivers, in-person interpreters, etc.) and passengers. Please double mask with a cloth and surgical mask or wear a KN95/N95 masks. It is recommended that all vehicles are equipped with extra masks in case a passenger does not have one.
- **Social Distancing:** When possible, please have passenger sit in the rear right passenger seat and make sure the vehicle is properly ventilated. We recommend separation of 6 feet or more when prolonged presence with customer is necessary.
- **Cleaning Protocols:** Remember to clean after every passenger and sanitize any item before handing to a passenger or client. We also recommend thorough hand washing and/or use of hand sanitizer (with at least 60% alcohol content) after handling each customer.
- **Recommended Equipment:** Make sure all vehicles are equipped with the proper equipment to ensure vehicles can be sanitized and disinfected after every trip. (ie. masks, hand sanitizer, sanitizing wipes, facial tissues, face guards, etc.). We recommend that you equip the front and back seats of your vehicles with these supplies
- **Vaccines:** We recommend COVID-19 vaccination for all partners. We especially recommend the booster if you are 6 months past your second vaccination. This is the best known way to minimize the risks of the Omicron variant.
- **If you become ill or test positive:** Reach out to your manager/supervisor and refrain from customer contact until all symptoms have resolved. In addition, contact MedTrans Go at requests@medtransgo.com or 404-826-7300 as soon as possible, especially if you have come in contact with any customers.
- **Stay informed:** Monitor the sites of local and state officials, as well as those of the [CDC](https://www.cdc.gov) and the World Health Organization ([WHO](https://www.who.int)), all of whom are updating their sites with the latest information.

For more information about the Omicron variant:

<https://www.cdc.gov/coronavirus/2019-ncov/variants/omicron-variant.html>