



Zero-Tolerance Policy for Intoxicating Substances

MedTrans Go does not tolerate the use of alcohol or drugs by our team or service partners. Absolutely no possession, consumption, or intoxication of alcohol or illegal substances is permitted while completing a trip or providing interpretation services contracted by MedTrans Go. The use of or being under the influence of illegal drugs and/or alcohol is inconsistent with the behavior expected of our partners. The use of illegal drugs and alcohol and misuse of prescribed and over the counter drugs subjects all parties to unacceptable safety risks that undermine MedTrans Go's ability to operate safely, effectively, and efficiently. The use, possession, distribution, or sale of controlled substances such as drugs or alcohol, being under the influence of such controlled substances (drugs and alcohol) or testing positive for alcohol or any drug including, but not limited to, inactive components or metabolites associated with the use of such drugs is strictly prohibited while contracting for MedTrans Go.

If you suspect a driver or interpreter is under the influence of an intoxicating substance, please email our Operations team at requests@medtransgo.com or call 404-826-7212. On receipt of the complaint, MedTrans Go will investigate and immediately suspend the partner's access to the company's network for the duration of the investigation. Intoxication while contracting work with MedTrans Go will result in the partner being removed from MedTrans Go's platform.